

Fair Usage Policy

Our Fair Usage Policy applies to Unlimited and All Inclusive tariffs provided by Kalnet4u Ltd (trading as Tamar Telecommunications).

Purpose of Unlimited & All Inclusive Packages

Our Unlimited and All Inclusive packages are designed to provide generous call allowances for our customers based on average usage patterns from existing customer analysis.

These tariffs are intended for individual business users and must not be:

- Shared between multiple end users.
- Used in conjunction with a PBX-style system or SIP gateway.

Unlimited Tariff

- **Inbound Calls:** Up to **4,000 minutes** to your landline or mobile number (EE, Vodafone, O2 & Three).

All Inclusive Tariff

- **Inbound Calls:** Up to **5,000 minutes** to your landline or mobile number (EE, Vodafone, O2 & Three).
- **VoIP App Usage:** Up to **10,000 minutes** for calls received via your VoIP app.
- **Outbound Calls:** Up to **3,000 minutes** to landlines and mobiles on EE, Vodafone, O2 & Three.

Excessive Usage

If your usage exceeds these limits, additional minutes will be charged at our standard per-minute rate as detailed on our website.

We may contact you if your usage appears inconsistent with typical business use to discuss appropriate solutions.

Final Decision

Kalnet4u Ltd reserves the right to determine whether usage breaches our Fair Usage Policy. All decisions made by Kalnet4u Ltd regarding excessive usage are final.

For further details or questions about our policy, please visit our website or contact our support team.