

# Tamar Affiliates Terms & Conditions

Tamar means Kalnet4u Ltd. T/A: Tamar Telecommunications, 19 Research Way, Derriford, Plymouth, PL6 8BT, company registration number 04655311.

1. Affiliates will be eligible for a Tamar affiliate account following successful signup and validation. Commission becomes available to the affiliate 60 days after a referral makes their second successful payment and the order has been accepted by Tamar Telecommunications. Occasionally, orders may be declined, or the customer may cancel an order before paying. In these circumstances no referral credit would be given.
2. The affiliate will never imply that they are acting on behalf of Tamar Telecommunications. The affiliate will not bid for internet advertisements that compete with Tamar Telecommunications. Tamar affiliates may advertise their unique link via social media, blog, podcast, print or website.
3. Any communications undertaken in relation to the Tamar affiliates referral scheme must be limited to referring people to Tamar Telecommunications. Paid advertising must not include the Tamar Telecommunications brand name.
4. Tamar affiliates will receive a monthly statement of eligible orders that have been accepted. Affiliates will then send an invoice to Tamar Telecommunications reflecting the statement value once a statement has been sent, this will be on or around the 12<sup>th</sup> of each month. Payment to affiliates will be paid within 30 days after Tamar Telecommunications has received the invoice. Invoices must be submitted within 90 days of the monthly breakdown. Invoices submitted after 90 days of the statement issue date will not be eligible.
5. Affiliate payments are only available on Tamar standard website pricing; affiliate payments will not be eligible for referrals with special pricing.
6. Affiliate referrals are only valid for customers coming to the Tamar Telecommunications website directly from an affiliate URL or QR code. Customers must complete their order within 30 days of their initial visit using an affiliate link, this will be tracked via an affiliate cookie.
7. If a payment from the referred customer is reversed by the card issuer (chargeback), the referral would no longer apply.
8. Tamar may modify any of these terms and conditions at any time and at our sole discretion. These modifications may include, but not limited to changes in the scope of available referral payments and payment procedures.
9. Self-referrals will not be accepted where affiliates are referring another connected business. For example, another business where the affiliate is a director/manager, or set up multiple accounts in the same name, or use names of friends or family to claim referral credits. Referral credits where new customers setup multiple new accounts to gain several affiliate credits will not be accepted.
10. The affiliate agrees not to post the unique referral URL or otherwise promote the Tamar affiliate scheme on a web site or other outlet that prohibits that activity. By participating in the Tamar affiliate program, you agree that Tamar Telecommunications will have no liability and that you will indemnify and hold Tamar Telecommunications harmless for any claim, action, liability, loss,

injury or damage to you or any other person or entity due in whole or in part, directly or indirectly, by reason of your participation in the Tamar affiliates' program.

11. Furthermore, the affiliate agrees that Tamar Telecommunications is not responsible for faulty referral links, any error, omission, interruption, defect or delay in transmission, order processing, or communication; technical or mechanical malfunctions; errors in these terms, in any program-related materials; human-processing error; failures of electronic equipment, computer hardware or software; damage to your equipment, computer hardware or software, or inaccurate information, whether caused by equipment, programming, human error, or otherwise.
12. Under no circumstances will Tamar Telecommunications be liable to the affiliate for any loss or damages of any kind (including, without limitation, for any direct, indirect, economic, exemplary, special, punitive, incidental, or consequential losses or damages) that are directly or indirectly related to the referral scheme.
13. Tamar Telecommunications reserves the right to terminate the Tamar affiliate program at any time. Tamar Telecommunications reserves the right to cancel or rescind credits if it determines in its sole discretion that an affiliate has violated these terms and conditions or Tamar Telecommunications terms of use, including through any fraudulent or misleading referral activity.
14. These terms and the interpretation of these terms will be governed by and construed under the laws of the English Courts. Any cause of action or claim you may have with respect to the referral scheme must be commenced within one (1) year after such claim or cause of action arises.